#### ANNUAL GENERAL MEETING May 5, 2021

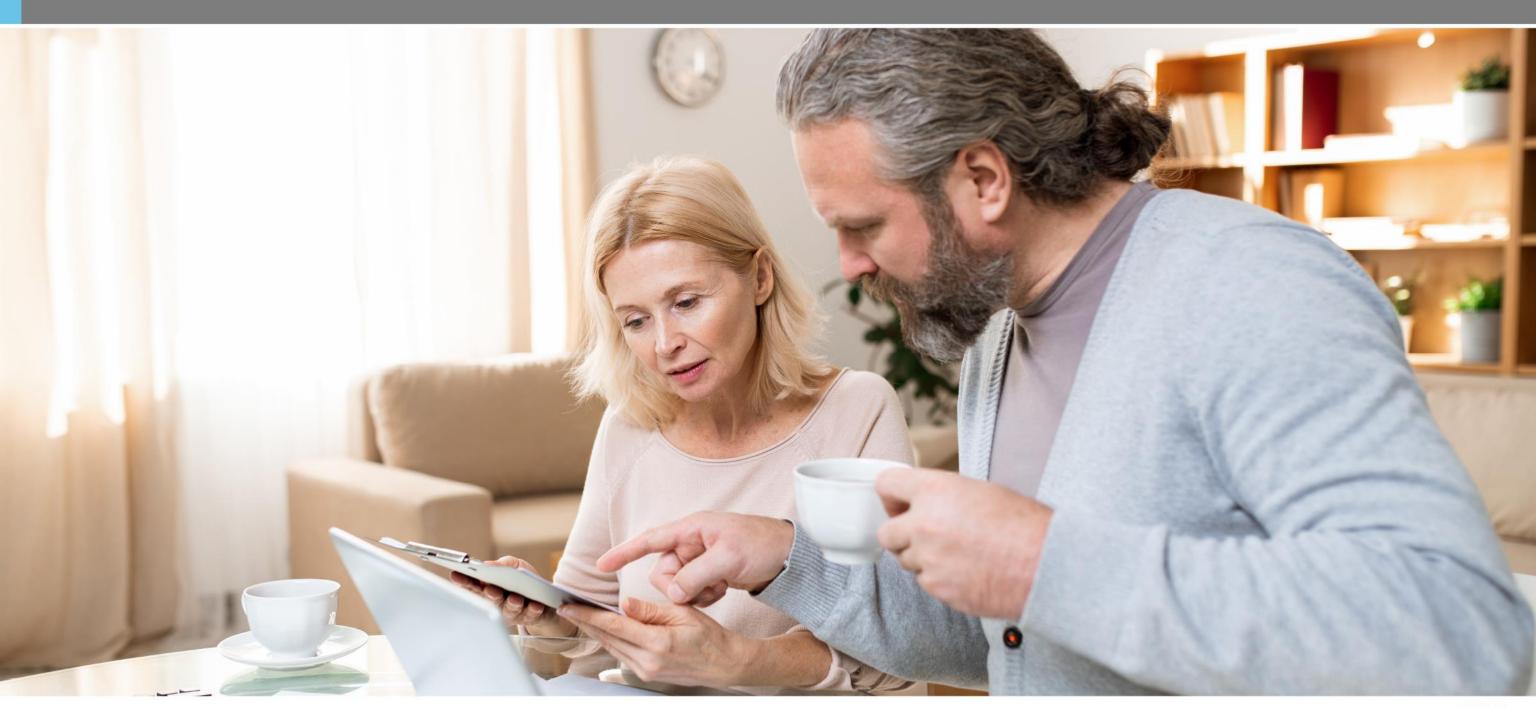




### RELIABLE AND AFFORDABLE CLEAN ENERGY



### ENERGY TRANSFORMATION: CONSUMER COST



#### ANNUAL GENERAL MEETING May 5, 2021





#### LEGAL DISCLAIMER

Statements made by representatives for Canadian Utilities Limited and information provided in this presentation may be considered forward-looking statements. By their nature, such statements are subject to numerous known and unknown risks and uncertainties and therefore actual results may differ materially from those currently anticipated. Canadian Utilities Limited disclaims any intention or obligation to update or revise such statements. Due to the nature of the Corporation's operations, quarterly revenues and earnings are not necessarily indicative of annual results.



### 2020 FINANCIAL REVIEW





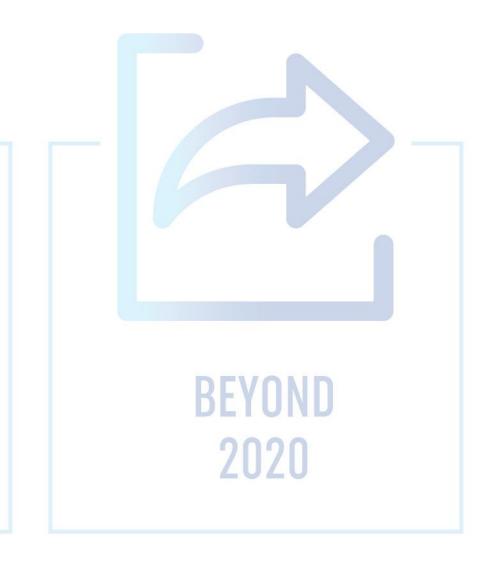




### 2020 FINANCIAL REVIEW



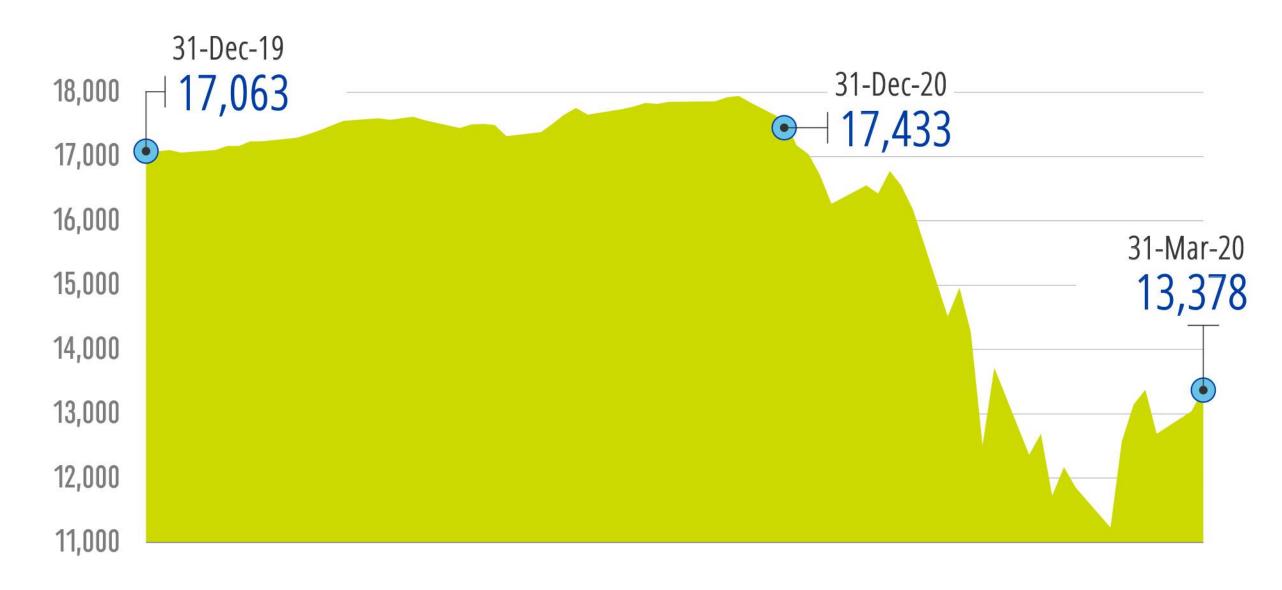






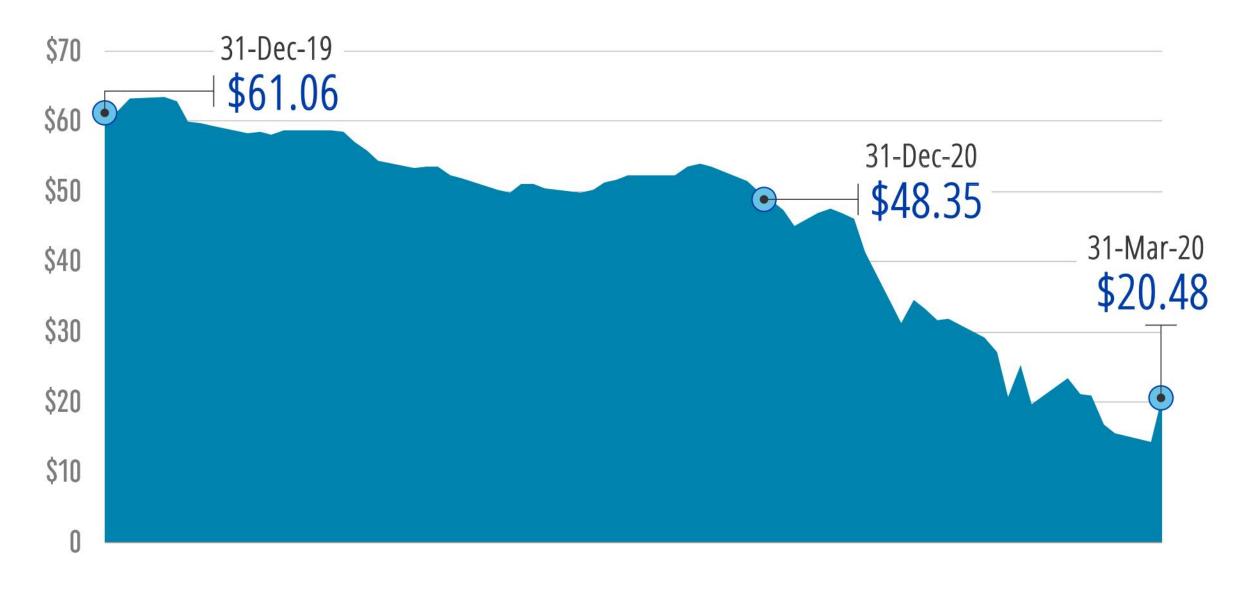
### 2020 — A YEAR OF FINANCIAL TURBULANCE

#### TORONTO STOCK EXCHANGE COMPOSITE INDEX December 31, 2019 to March 31, 2020

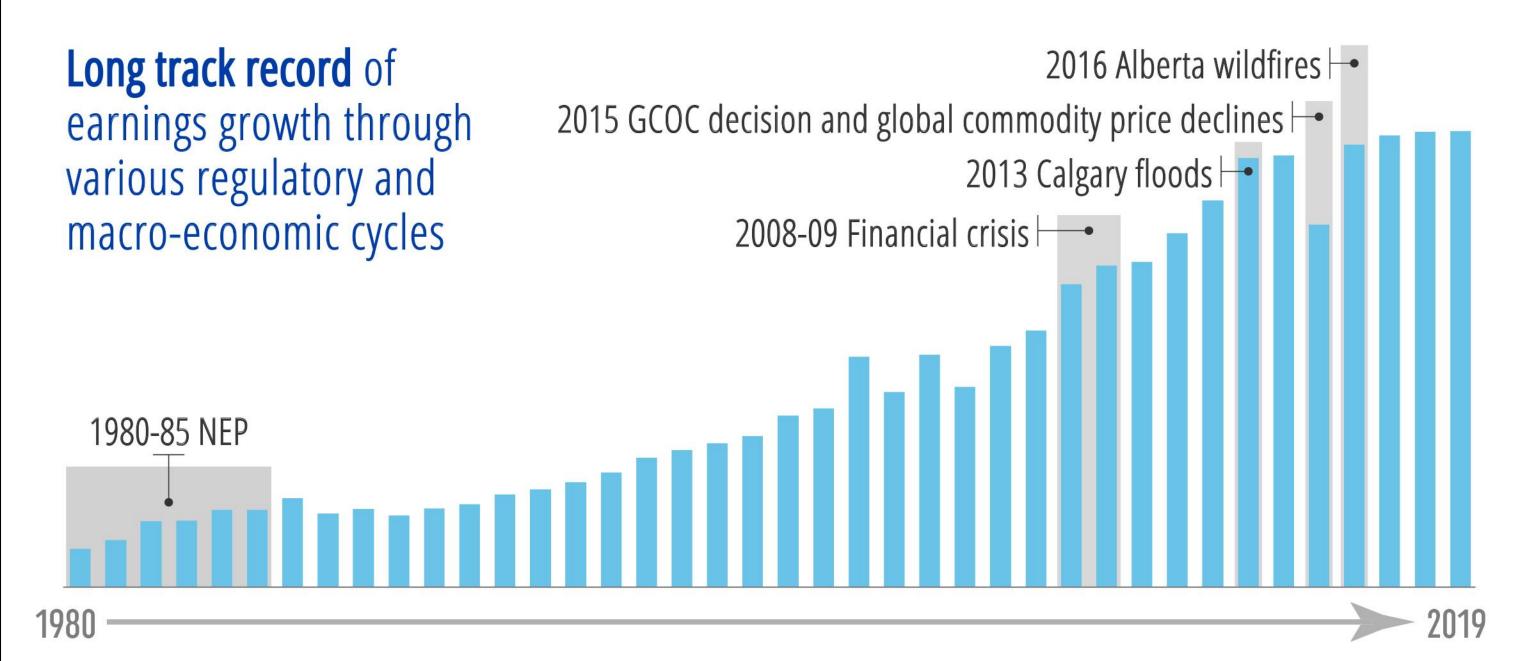


### 2020 — A YEAR OF FINANCIAL TURBULANCE

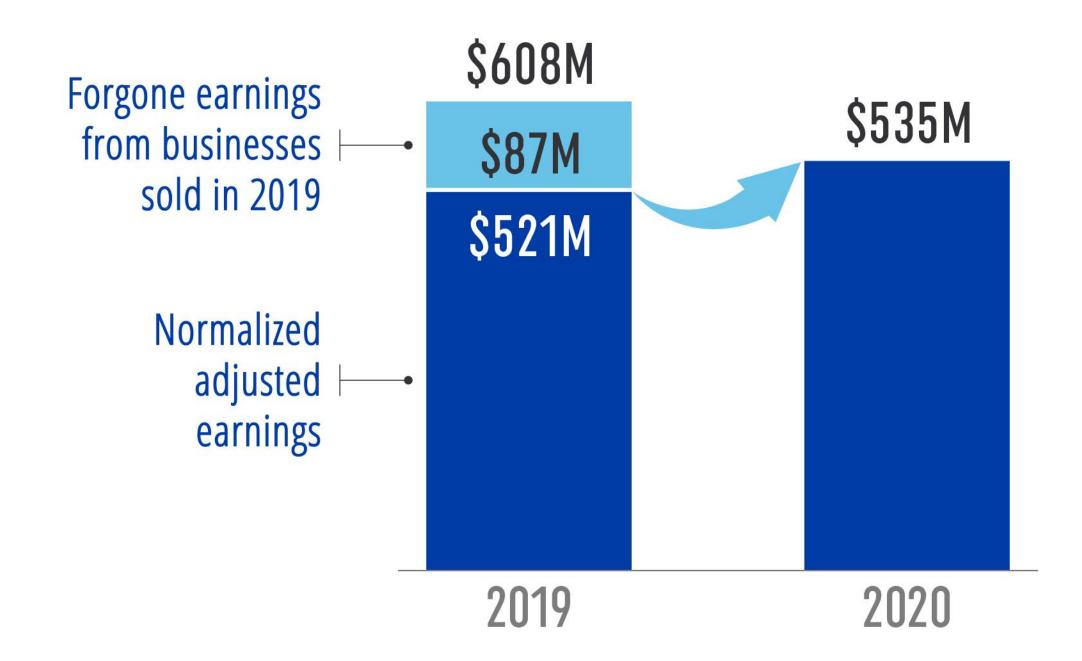
#### WEST TEXAS INTERMEDIATE OIL PRICE (\$US) December 31, 2019 to March 31, 2020



#### EARNINGS RESILIENCY

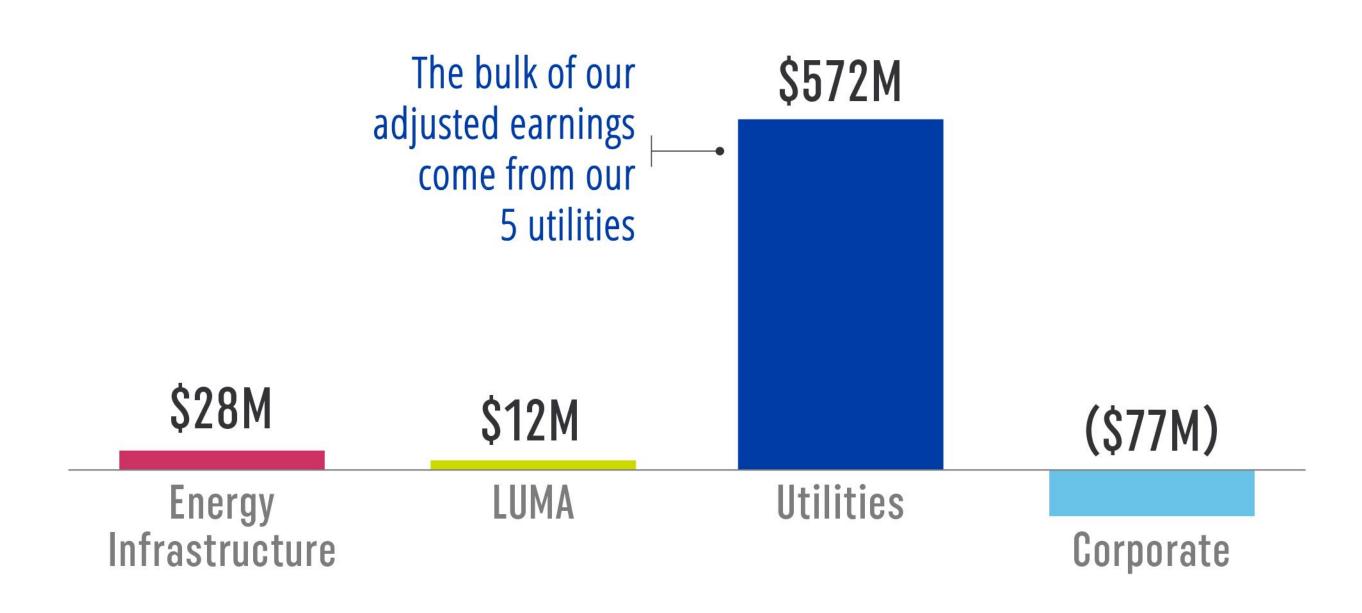


### RESILIENT CANADIAN UTILITIES EARNINGS



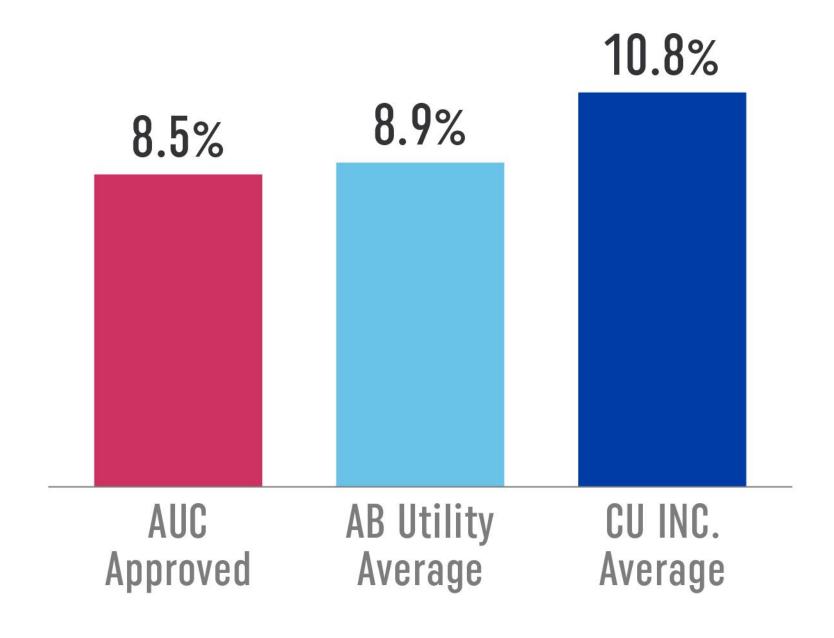
### HIGH QUALITY EARNINGS

#### 2020 ADJUSTED EARNINGS



### RETURNS ON EQUITY

### 10 YEAR AVERAGE (2010-19)

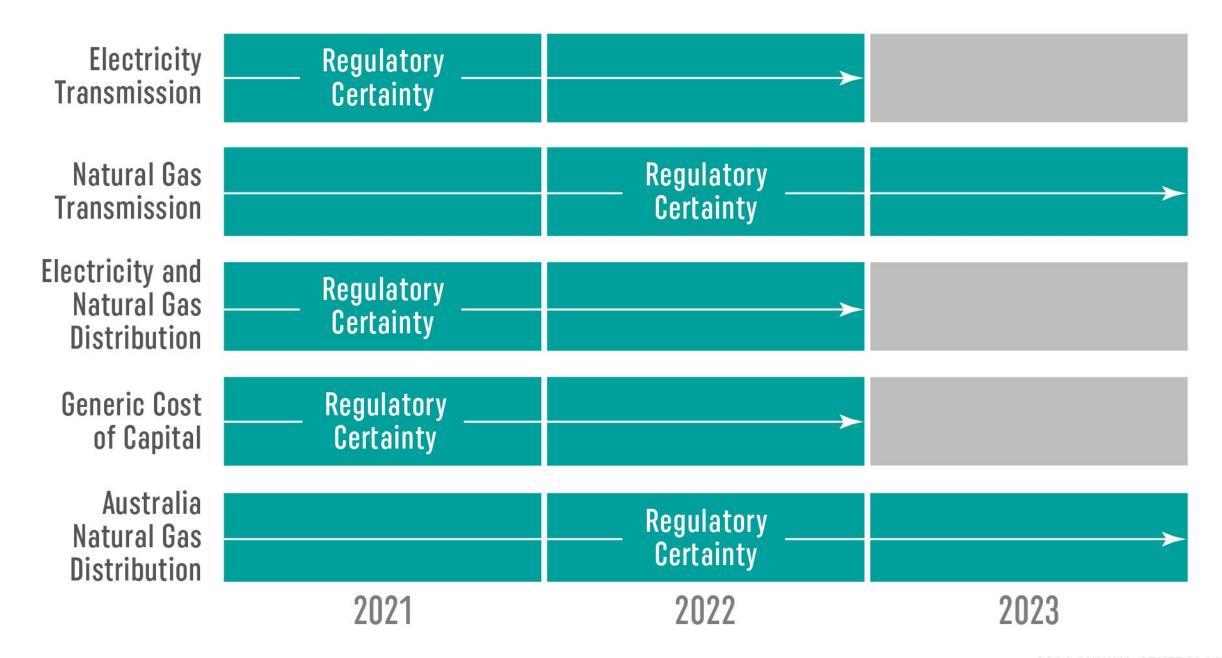


# ALBERTA UTILITIES ACHIEVE TOP TIER RETURNS ON EQUITY

- CU Inc.'s average ROE +2.3 per cent above average AUC approved over last 10 years
- Operational excellence benefits our customers and share owners

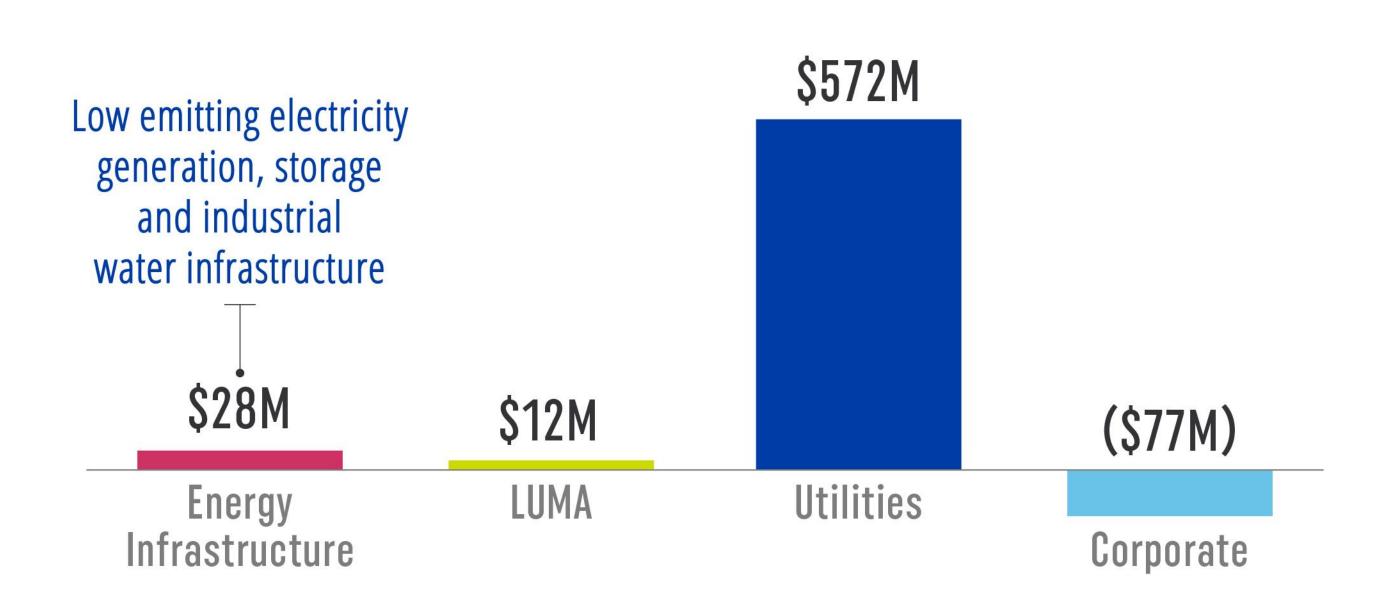


### REGULATORY PROCESS

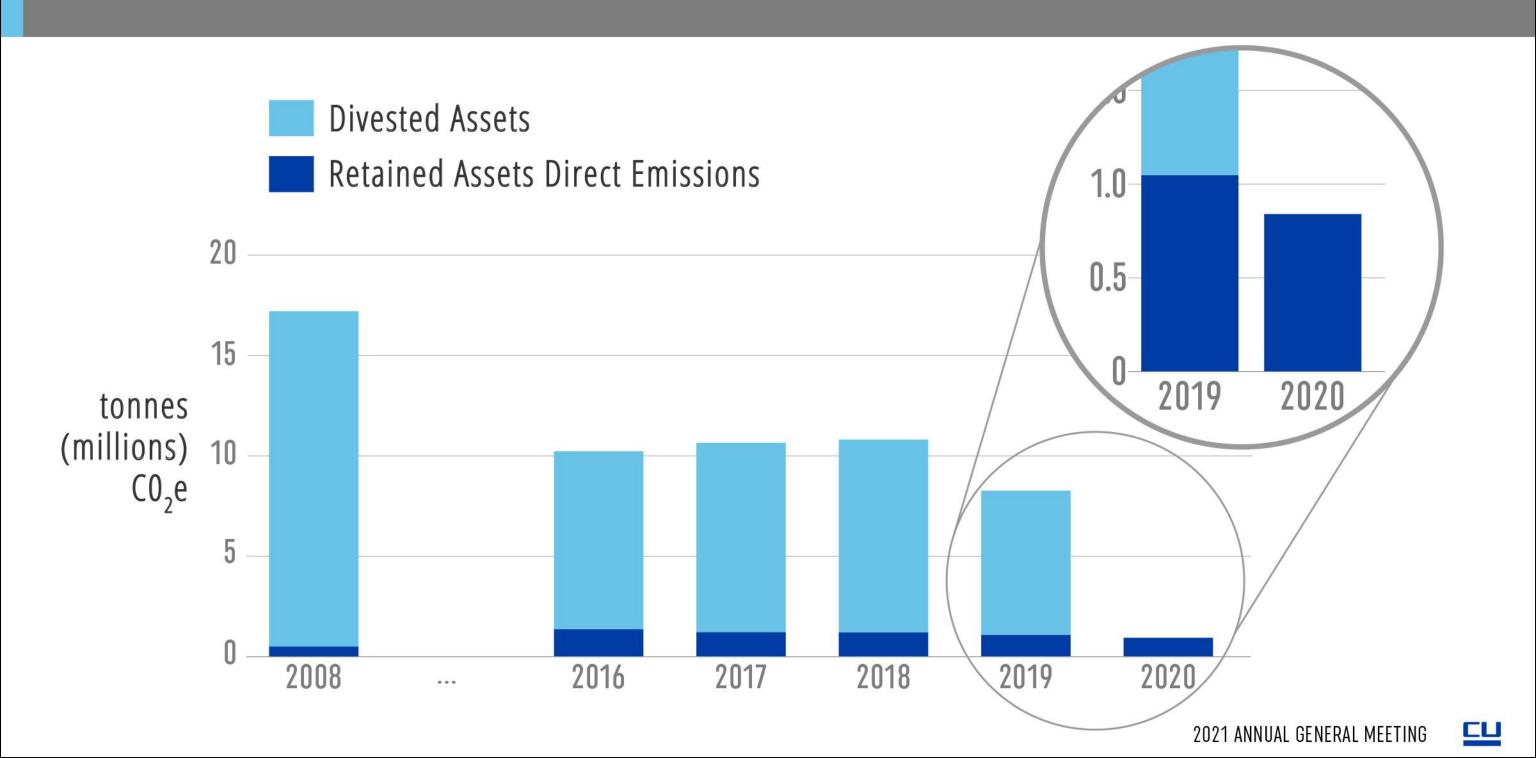


### HIGH QUALITY EARNINGS

#### 2020 EARNINGS



### 90% REDUCTION IN DIRECT GHG EMISSIONS



### WORKING COLLABORATIVELY WITH COMMUNITIES

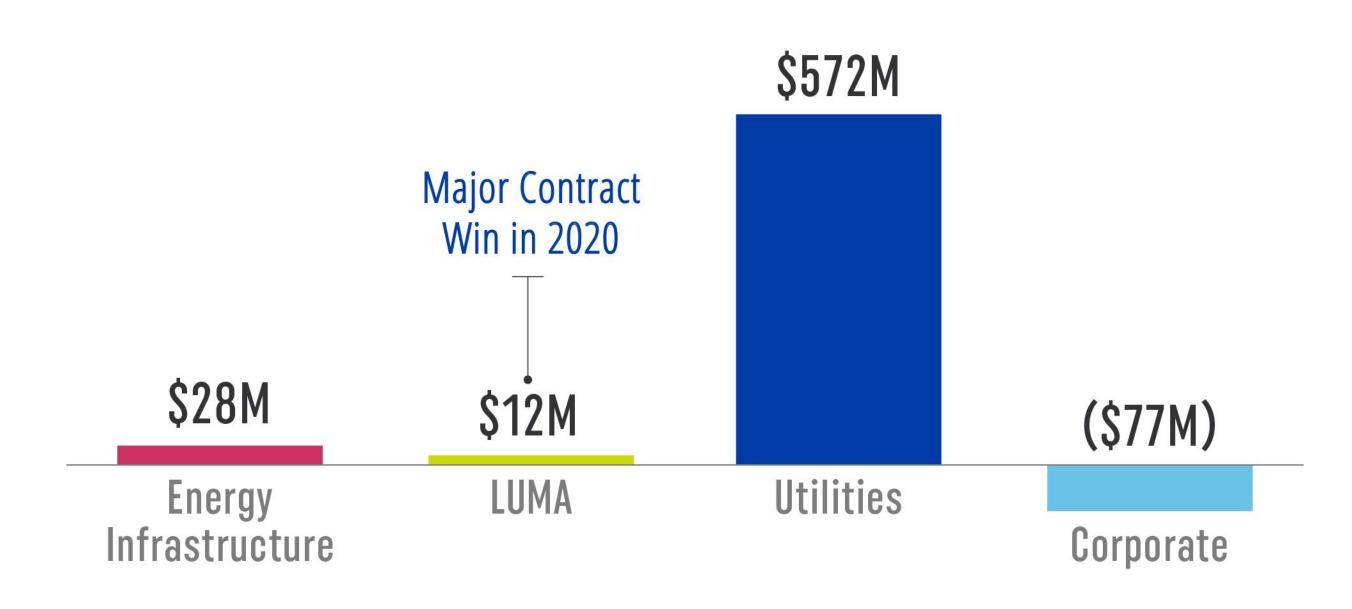




ATCO Electricity and Natural Gas Distribution Rate Freeze in 2021

### HIGH QUALITY EARNINGS

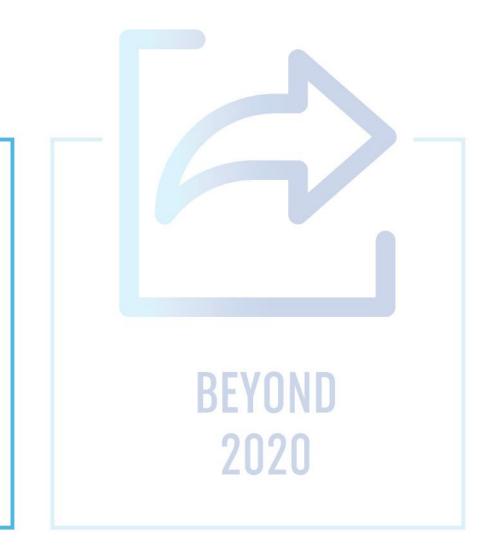
#### 2020 EARNINGS



### 2020 FINANCIAL REVIEW





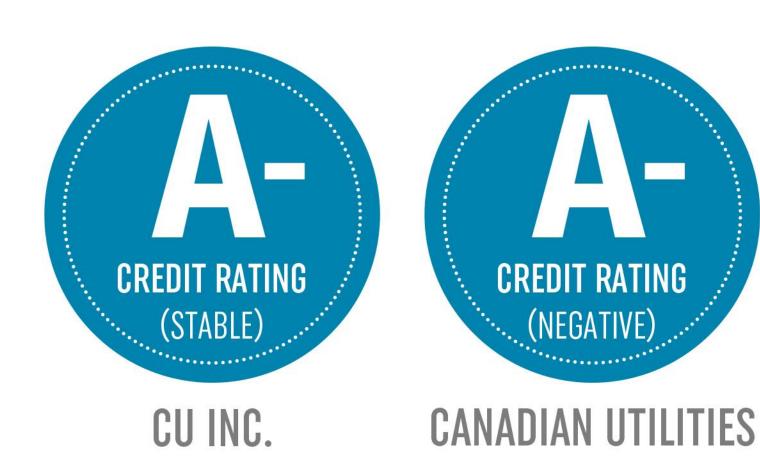




### FINANCIAL STRENGTH — CREDIT RATINGS



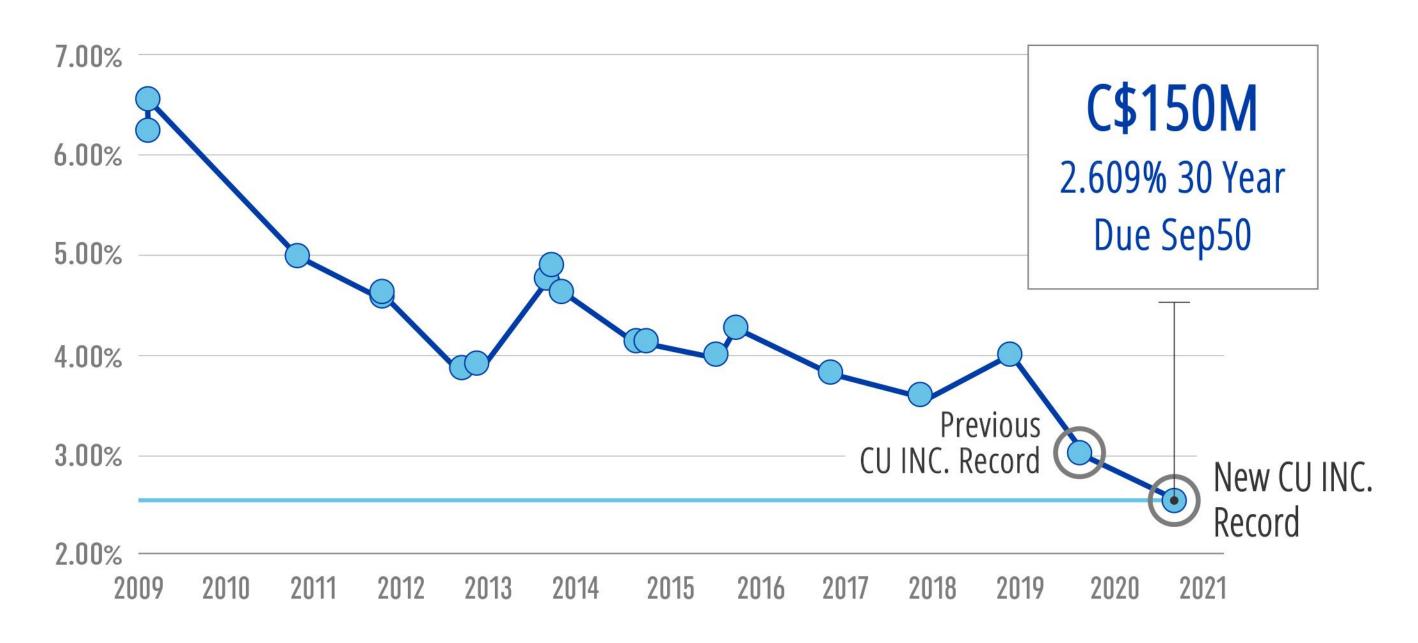




**S&P Global**Ratings



### FINANCIAL STRENGTH — LOW FINANCING COSTS



#### RESILIENCY - DIVIDEND GROWTH



### 2020 FINANCIAL REVIEW

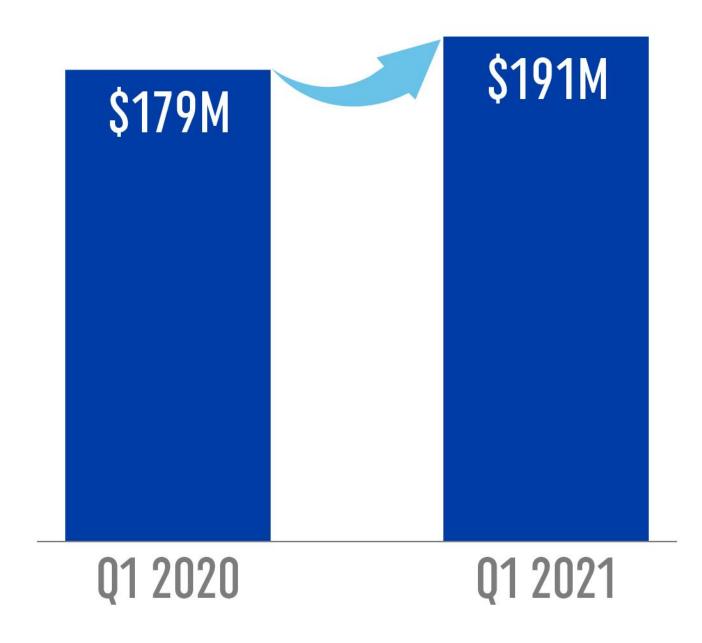






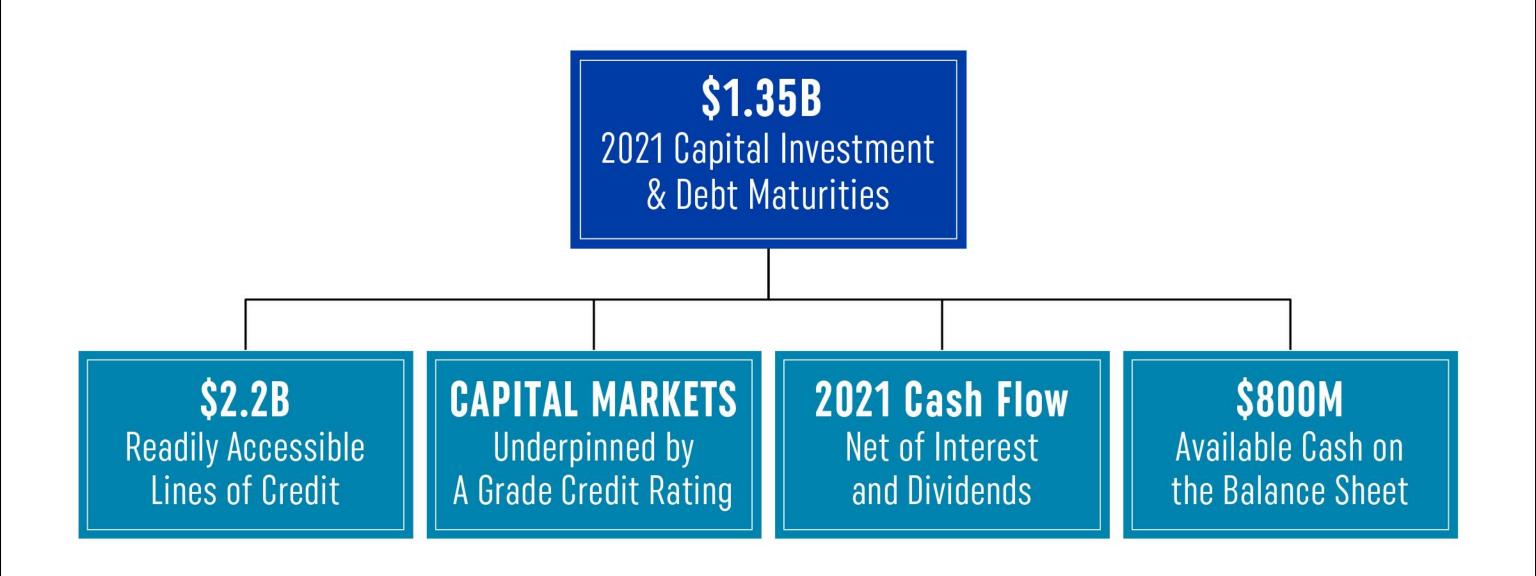


### FIRST QUARTER 2021 EARNINGS

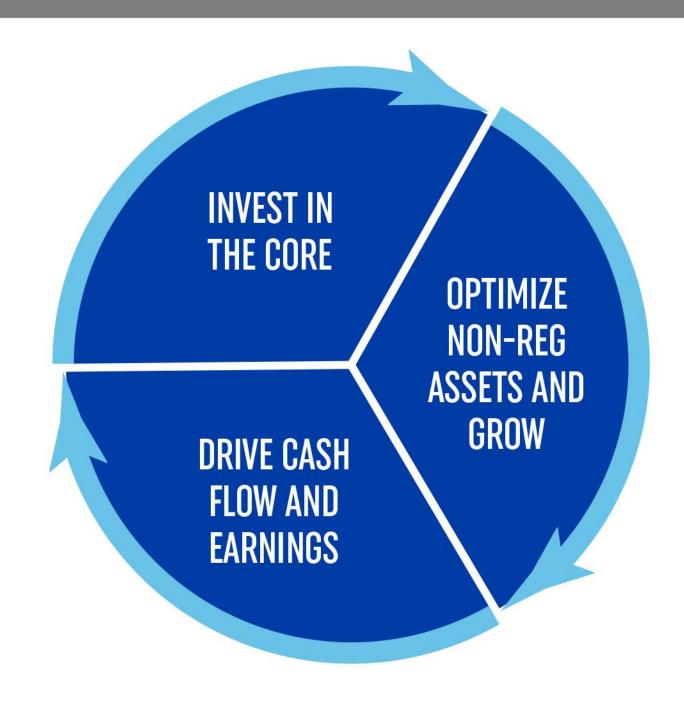




#### 2021 CAPITAL INVESTMENT AND FUNDING



### 2021 AND BEYOND



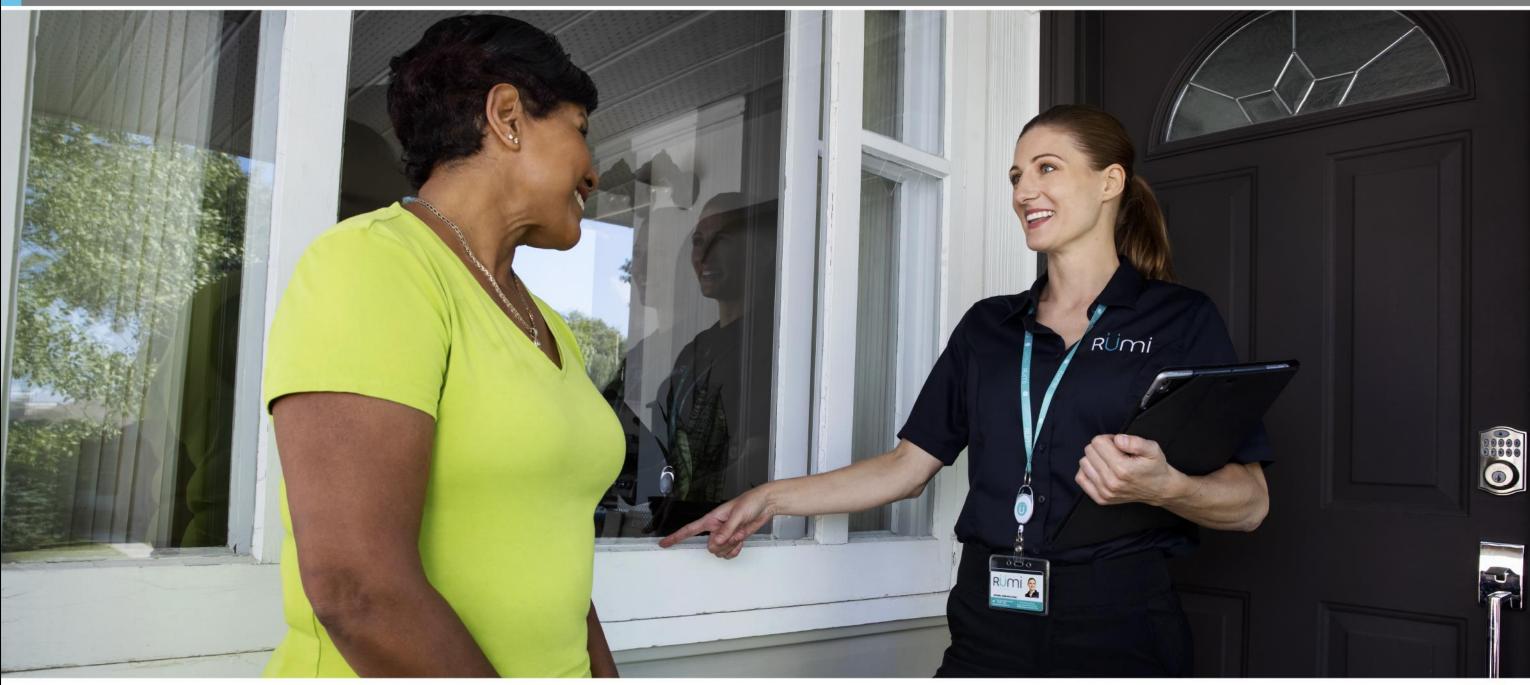


#### ANNUAL GENERAL MEETING May 5, 2021





## NEW ENERGY FUTURE FOR OUR CUSTOMERS



### DISTRIBUTED GENERATION



# SUSTAINABLE LOWER CARBON FUTURE



### DIGITALIZATION: ADVANCED METERS



### COMMITMENT TO SUSTAINABILITY



**SHIFTING DEMAND** 

**DECARBONIZATION** 

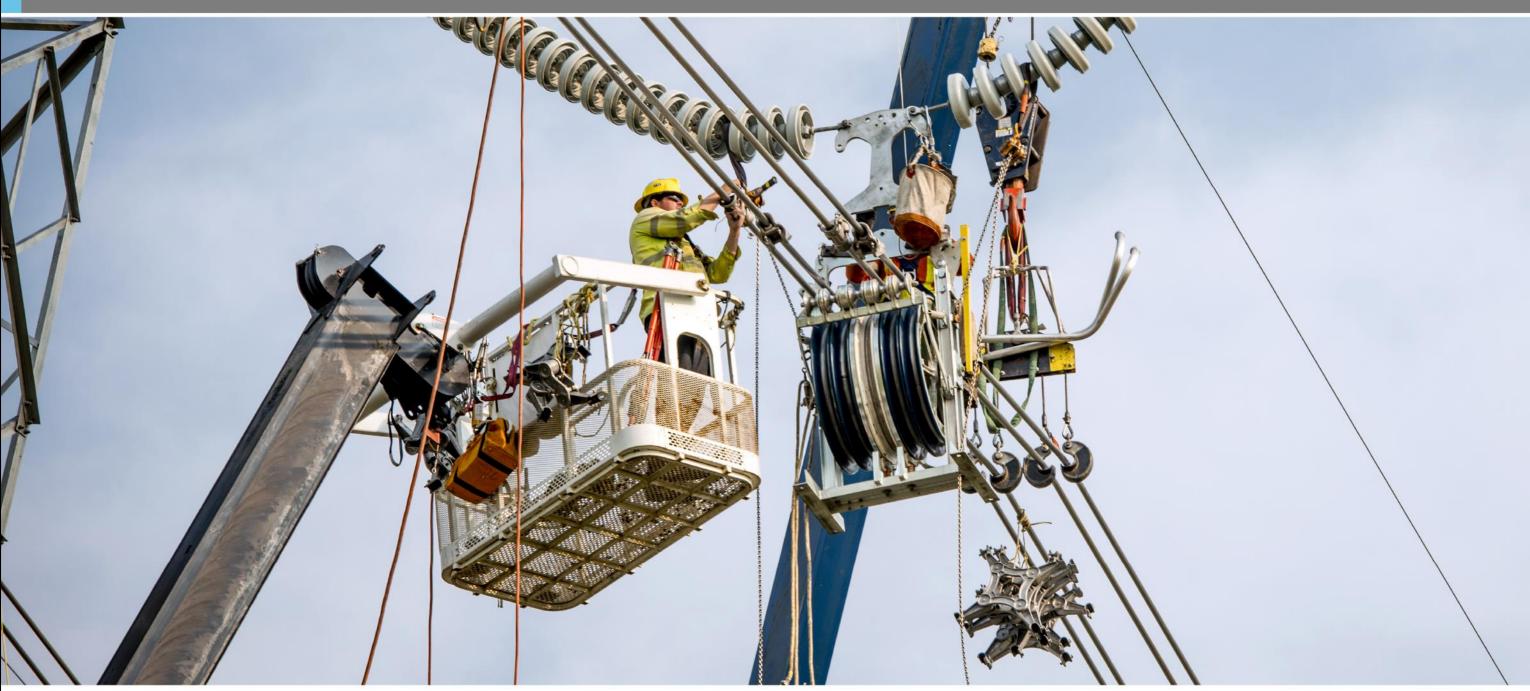


#### **DECENTRALIZATION**

**DIGITALIZATION** 



### OPERATIONAL EXCELLENCE



### OPERATIONAL EXCELLENCE: ELECTRICITY



- 32% - IMPROVEMENT

IN DISTRIBUTION SERVICE RELIABILITY

- 22%-REDUCTION

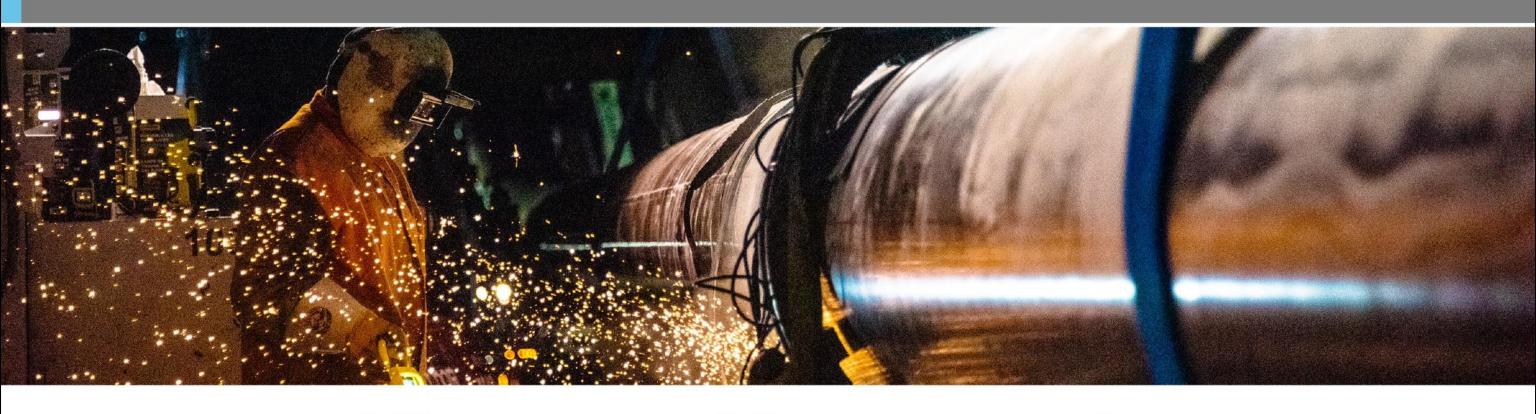
IN TRANSMISSION O&M COSTS PER KM

9%-REDUCTION

IN DISTRIBUTION O&M COSTS



### OPERATIONAL EXCELLENCE: NATURAL GAS



97%

ACHIEVED

CUSTOMER
SATISFACTION RATING

97%
ACHIEVED
STRONG REPUTATION
IN THE COMMUNITY

4%
LOWER

NATURAL GAS O&M
COST PER CUSTOMER



### CELEBRATING EXCELLENCE: EDISON AWARD



## LEADING THE WAY ON SUSTAINABILITY



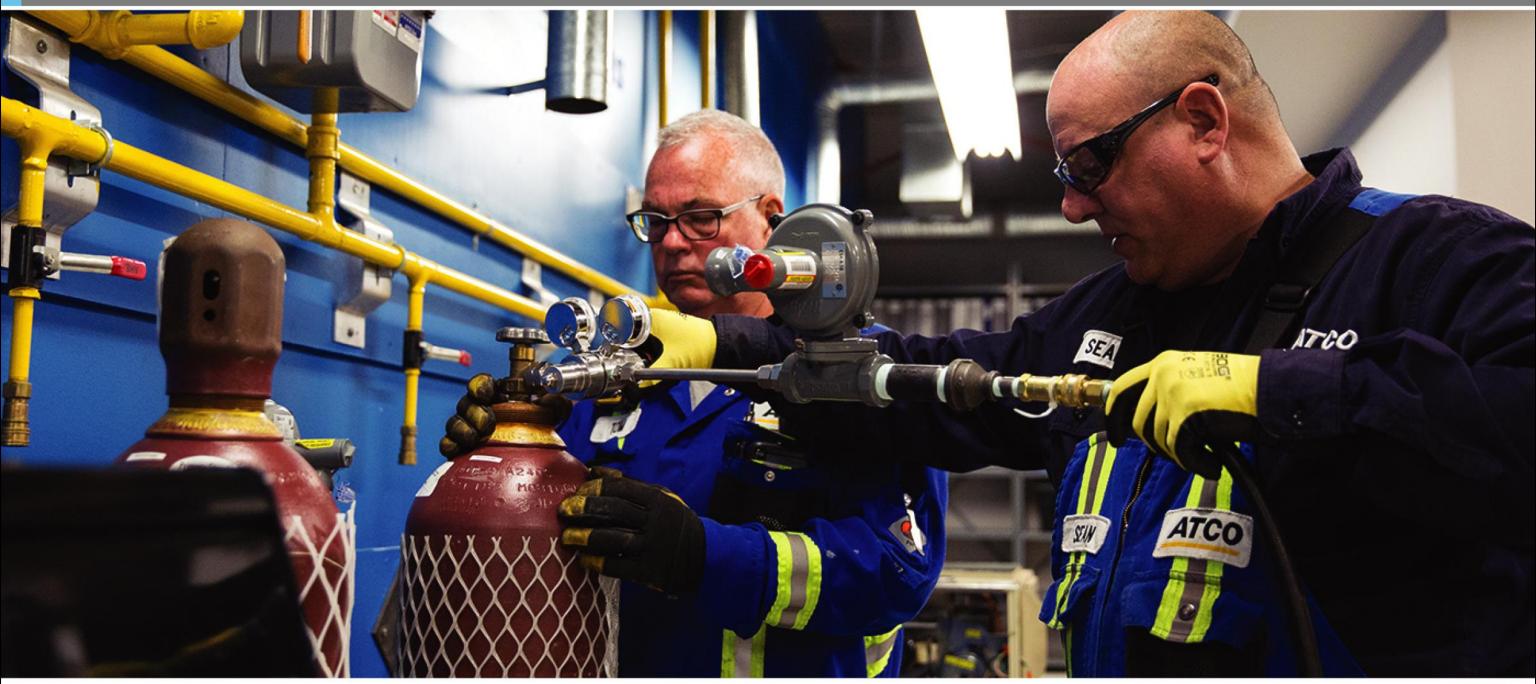
## REDUCING RELIANCE ON DIESEL



#### HYDROGEN: CLEAN ENERGY SOLUTION



## HYDROGEN BLENDING PROJECT: ALBERTA



#### CLEAN ENERGY INNOVATION HUB: AUSTRALIA



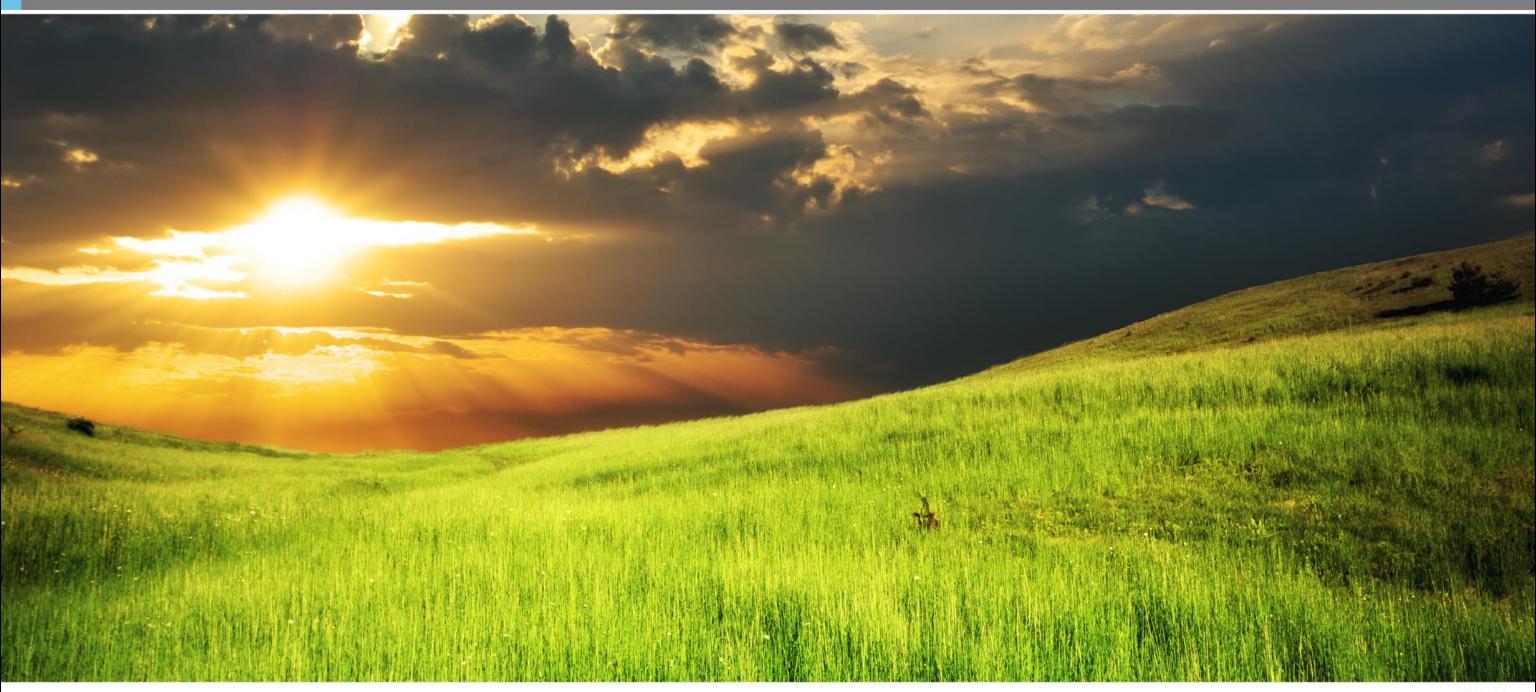
#### HYDROGEN REFUELING INFRASTRUCTURE



## COMMERCIAL SCALE HYDROGEN PRODUCTION



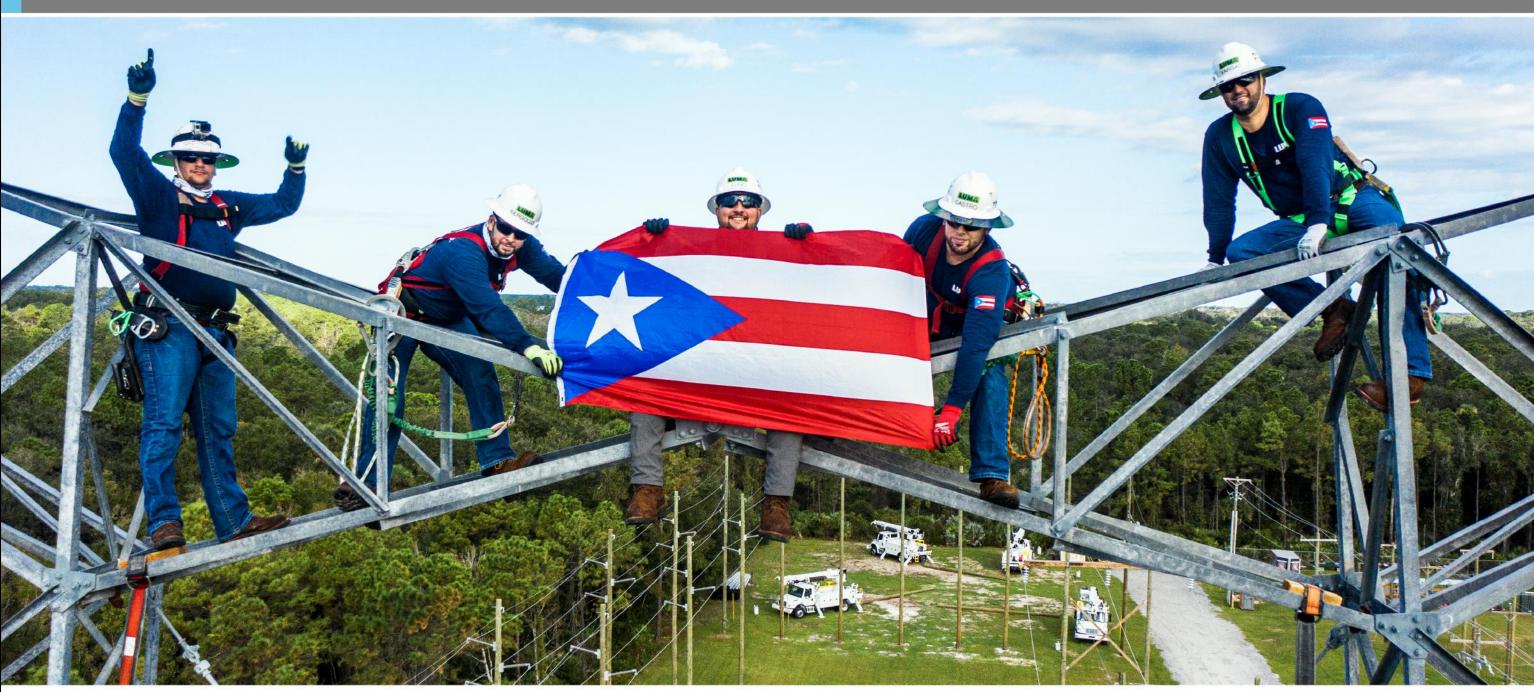
# CLEAN ENERGY: LEADING THE WAY



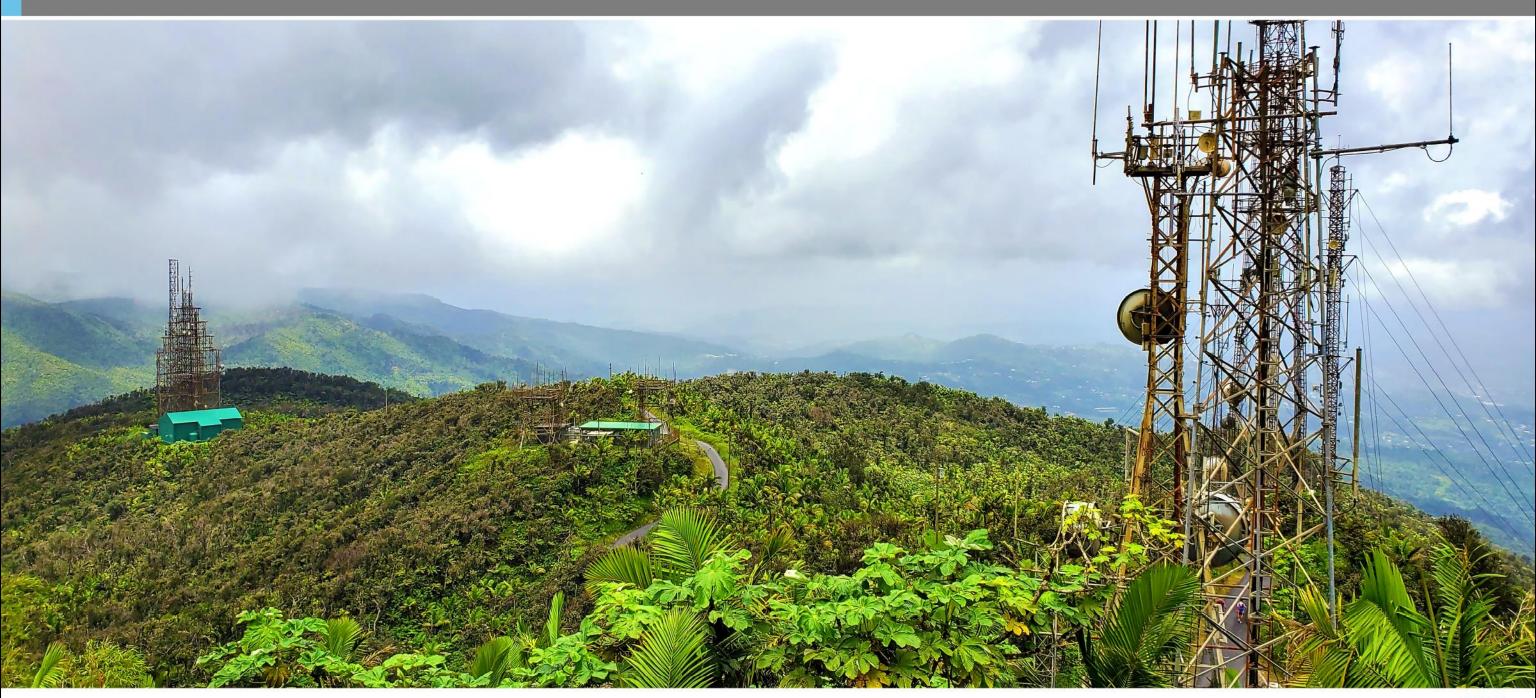
## LUMA: TRANSFORMING PUERTO RICO'S GRID



# LUMA: OUR PUERTO RICO FAMILY



## LUMA: REPAIRING DAMAGED INFRASTRUCTURE



#### LUMA: REPAIRING DAMAGED INFRASTRUCTURE



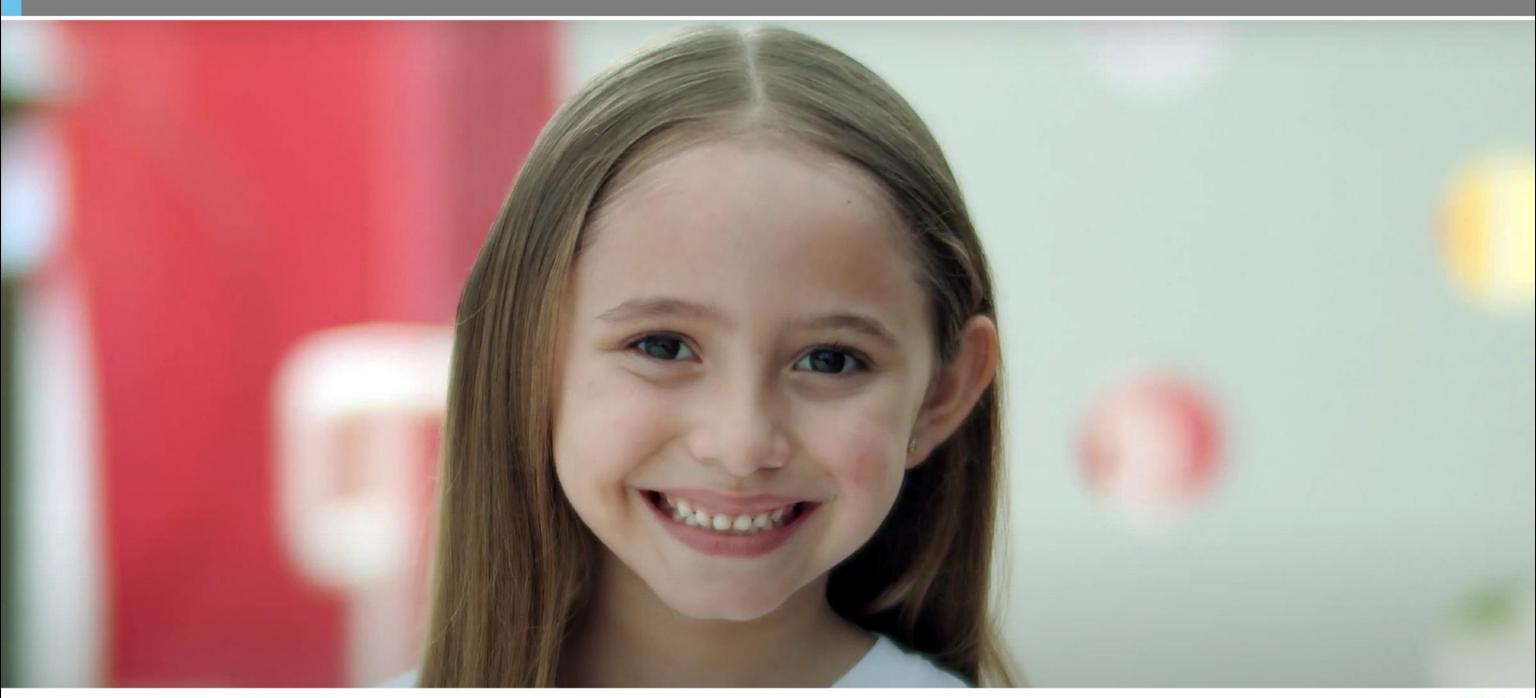
#### LUMA: SERVING THE PEOPLE OF PUERTO RICO



#### LUMA: COMMUNITY INVESTMENT



#### LUMA LIGHTS THE WAY FOR OUR COMMUNITIES



## LUMA: COLLEGE GROUNDBREAKING



## ATCO EPIC VOLUNTEERS



#### ATCO EPIC: OUR COMMUNITY SPIRIT



## OUR BLUE FLAME KITCHEN TEAM



#### DELIVERING MEALS TO OUR SENIORS



#### CORPORATE GOVERNANCE



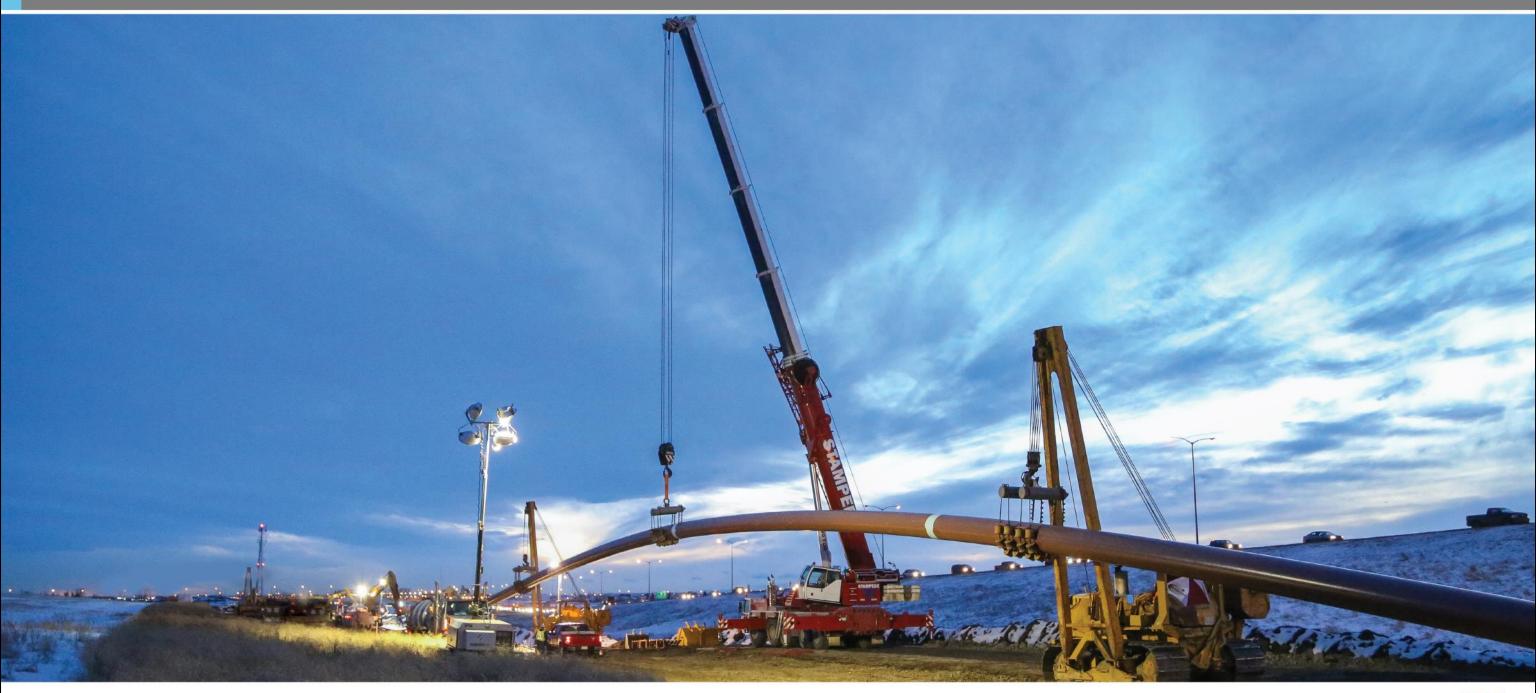
# INCLUSIVE AND RESPECTFUL WORKPLACE POLICY



#### POSITIONING OUR BUSINESS FOR THE FUTURE



# INVESTING IN INFRASTRUCTURE



#### ANNUAL GENERAL MEETING May 5, 2021



